Healthy Living Checklist Questions and Answers

General Questions

How does the Healthy Living Program work?

The Healthy Living Program is made up of 3 steps. Go to livetheorangelifel.com/hlp to find more information about how the Program works.

What is the Healthy Living Checklist?

The Healthy Living Checklist is a list of action items personalized to the individual. The information that goes into making the personalized checklist includes your OrangeLife Questionnaire responses, your Hidden Health Risk Screening results (if available) and your Medical and Pharmacy Claims (if available). The Healthy Living Checklist is the third step of the Healthy Living Program. Completing the requirements for the Healthy Living Checklist step allows individuals to continue earning their Healthy Living Program Discount.

Why is the Home Depot offering the Healthy Living Checklist?

The Healthy Living Checklist allows individuals to take an active role in their health by providing personalized action items for individuals to complete. Individuals taking steps to improve their health can potentially reduce their health care costs.

When and how will I receive my Healthy Living Checklist?

Your Healthy Living Checklist will be included with your Hidden Health Risk Screening results and sent to you via the communication preference you have chosen in the OrangeLife Questionnaire. Your Checklist will be available within 3 weeks of your Screening.

NOTE: The OrangeLife Questionnaire must be completed for you to receive a Healthy Living Checklist.

Do I need to complete the Healthy Living Checklist steps by the deadline if I am on a leave of absence at some time between February 1, 2019 through September 1, 2019?

Yes, you will need to choose action items to complete by the stated deadlines in order to continue receiving your Healthy Living Program Discount.

What if an individual has a medical condition that will not allow him/her to participate in the Healthy Living Checklist?
If your physician believes that completing the Checklist items is medically inappropriate in your particular situation, you can complete a Physician Waiver Form. A physician’s signature is required, and the form is available at livetheorangelife.com/hlc or by calling the Benefits Choice Center at 1-800-555-4954. You will need to complete the waiver indicating which checklist items your physician is waiving return by the date provided on the waiver.

**Eligibility and Cost**

**Who is eligible to participate in the Healthy Living Checklist?**

Full-time associates and their spouses who are enrolled in a Home Depot Medical option (in the continental US) who certify to receive the Healthy Living Program Discount and complete the OrangeLife Questionnaire (and, if required, the Hidden Health Risk Screening) will receive a Healthy Living Checklist. Each individual can log on at livetheorangelife.com and click on the Healthy Living tile to see the steps required prior to receiving a Healthy Living Checklist.

**Is there a cost for completing the Healthy Living Checklist action items?**

In most cases, the Healthy Living Checklist items are free to complete. In-network providers must be used and all rules regarding participation and timing must be followed. For example, if one of your checklist items is to receive your annual physical, an in-network provider must be used in order for no cost sharing to occur. Any follow-up medical services received with respect to completion of a checklist item will be subject to the normal cost share provisions of the Medical Plan.

**What happens if I choose not participate in the Healthy Living Checklist?**

This is a voluntary program and individuals can choose not to participate and not receive the Healthy Living Program Discount.

**Healthy Living Checklist Process**

**I have a preventive screening (for example, mammogram or colonoscopy) on my Healthy Living Checklist that I had already completed prior to getting my Checklist. Do I have to complete this item again?**

If you have completed a preventive screening item in your Checklist and believe you are not due to have that screening done again yet (per the U.S. Preventive Task Force Guidelines), click on the link on your Checklist item to provide the date of your preventive screening, your doctors’ name and other information required. If you do not have access to a computer, you may call the Benefits Choice Center at 800-555-4954 and a copy of the Claims Update form will be mailed to you. Please keep in mind, the
processing of this form can take up to 10 business days. The required information must be provided no later than the date the applicable Checklist item is due to be completed.

I have a preventive screening on my Healthy Living Checklist that I cannot complete due to a medical reason. What should I do?

If you have completed a preventive screening item in your Checklist that you cannot complete due to a medical reason, please click on the link on your checklist item to provide that reason and other information required. If you do not have access to a computer, you may call the Benefits Choice Center at 800-555-4954 and a copy of the Claims Update form will be mailed to you. Please keep in mind, the processing of this form can take up to 10 business days. The required information must be provided no later than the date the applicable Checklist item is due to be completed.

I completed a video, but I don’t have a checkmark on my checklist yet. Why don’t I have credit for doing this item?

Please ensure you watch the full video, answer all quiz questions and click submit. You will see a message that says that you have successfully completed the checklist item. Please wait 24 hours for the administrator to reflect a checkmark on your checklist for the item. If you do not see the checkmark after 24 hours, please call the Benefits Choice Center at 800-555-4954.

I missed one of my Checklist Deadlines. Can I have my Healthy Living Program Discount reinstated?

**May 1, 2019 Checklist Deadline** – Your Healthy Living Program Discount will be reinstated after the completion of at least one Checklist activity. Reinstatement typically takes up to two pay periods after completion of Checklist activity.

**September 1, 2019 Checklist Deadline** – Your Healthy Living Program Discount will be reinstated only if you complete the Checklist item(s) required by October 1. Reinstatement typically takes up to two pay periods after completion of Checklist activity.

**Privacy**

Will The Home Depot/my manager see my Healthy Living Checklist?

No, individual’s Healthy Living Checklists will not be shared with The Home Depot.

Your individual health information is confidential and will be used and disclosed to program administrators only as necessary to administer this program and The Home Depot Medical Plan, as set forth in the Health Plan’s Notice of Privacy Practices located in the Benefits Summary. A copy of the Benefits Summary can be found at livetheorangelife.com. Under no circumstances will such information be used or disclosed to The Home Depot for employment purposes.
Important Reminders

Participation in the Healthy Living Program steps is completely voluntary. Choosing not to participate will only result in the individual not receiving the Healthy Living Program Discount.

The Healthy Living Program Discount for the associate and the spouse are independent of each other. The associate can separately certify that the associate only, the spouse only, both the associate and the spouse or neither the associate and spouse will complete the Healthy Living Program steps.